



**SUPPORT WORKER
PERSONNEL SPECIFICATION**

	ESSENTIAL	DESIRABLE
Education & Qualifications	<ul style="list-style-type: none"> • Possess a third-level degree in Social Work or a related relevant discipline. 	
Experience	<ul style="list-style-type: none"> • Have at least 1 year's relevant practical experience in a Support Worker role working with vulnerable families with complex needs or homelessness, and managing case work. • Competence in use of Microsoft Office and report writing. • Demonstrate excellent communication skills, both verbal and written. 	<ul style="list-style-type: none"> • Possess at least 2 years' relevant practical experience in a Support Worker role working with vulnerable families with complex needs or homelessness, and managing case work. • Demonstrate experience of working in an interagency setting and as part of a team, with a working knowledge of statutory and voluntary services available to women and children, and the skills required to provide a service.
Knowledge/Skills	<ul style="list-style-type: none"> • Demonstrate an understanding of the impact of domestic and sexual abuse on women and families, and the appropriate interventions. 	
Personal Attributes	<ul style="list-style-type: none"> • The ability to communicate effectively in writing and verbally, and provide reports. 	
Other Requirements	<ul style="list-style-type: none"> • Possess a full driving licence and use of a car. • You will be subject to an Enhanced Access NI Check. • You will be required to work unsocial hours, including evening and weekend work. 	