

Vision, mission, ethos and beliefs, core aims



> vision

We will create a centre of excellence that leads in partnership working to develop and sustain non-violent healthy communities in the North West.

?

Domestic Violence is the intentional and persistent physical, emotional or sexual abuse of a woman and her children, in a way that causes pain, distress or injury and can lead to loss of life.

> purpose

We exist to eliminate violent behaviour by supporting all victims of abuse through support, prevention, protection and justice.

- > Values
- > Respect
- > Understanding
- > Shared Learning
- > Trust
- > Non-judgemental
- > Challenge

"2,865 women and children supported by Foyle Women's Aid 2012-2013"

Where you can find us: One number for all services: 028 7141 6800

Pathways

Marie Brown Director

24 Pump Street L'Derry BT48 6JG

Web: www.foylewomensaid.org

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Secretary

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Support Services

Jo Corcoran Acting Support Services Manager

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AVERT Training Ltd

(Social Economy Business)

Tracy Healy

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Email: tracy.healy@foylewomensaid.org

Management Committee

Chairperson Ms Jacinta McCool
Assistant Treasurer Ms Karen O'Leary/Gilliland
Treasurer Ms Margaret Logue

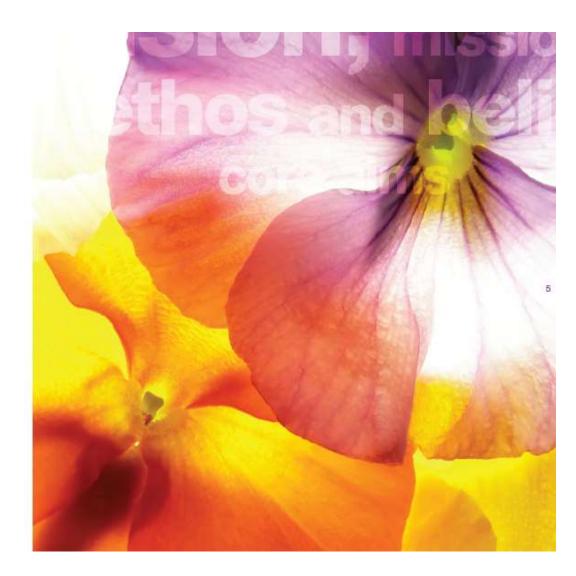
Vice Chairperson Mrs Eileen Maguire

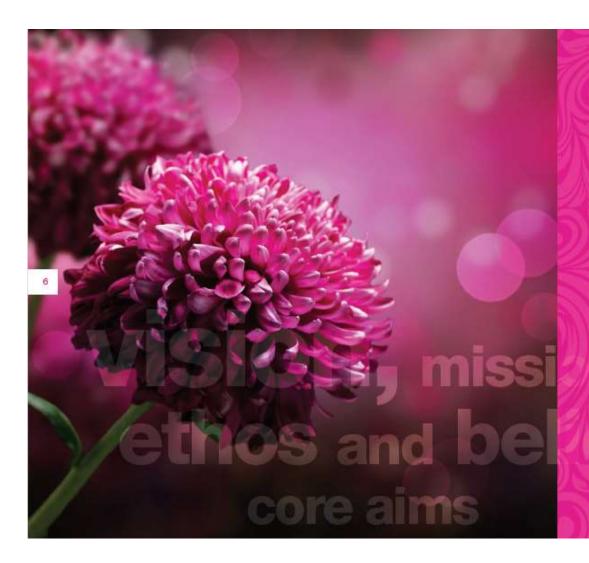
Ms Eileen Webster

Company No: NI23041

Registered Charity No. XN 48783/BT







Directors' Report 2012-2013

It has been yet again a very busy and challenging year at Foyle Women's Atd One of the main challenges being the implementation of the Change Management. Plan which has been a key and ongoing initiative within Foyle Women's Aid for several years.

This process has involved a lot of extra work and commitment especially from management and staff to ensure we are focused and moving forward within the required timeframes and targets in order to achieve the desired outcomes as smoothly and with as little disruption as possible to the clients and services.

Whilst this process has involved extra work for management in particular and time constraints incorporating the busy schedule into the working day. The process itself has been a huge learning curve for all involved and has helped us challenge our own practice and activities right across the projects.

The Gauge Report, the new strategic plan which has been informed by a range of relevant regional strategies, national and regional beet practice and the orgoning consultation with our service users Voices group has very much shaped how Foyle Women's Aid will operate and deliver sustainable services for the foreseeable future.

We would like to thank Seamus Carlin from Gauge N Ireland who we commissioned to carry out the research and review of services. Julie Allen and Associates who provided a wealth of knowledge and expertise were wonderful to work with and skillfully guided us successfully through our 5 Year Strategy, the change management and restructuring process. Much of this work required good planning and communication and many thanks to Rosario McHugh for her hard work, patience and commitment to the process and her support to all staff to ensure a successful transition process which is now embedded within the organization.

We are still going through the physical restructuring of the residential accommodation and are working closely with supporting people Apex housing and a range of other agencies and professionals. We will ensure that the final project will be of a high standard and provision of accommodation and central hub services will more fully match the needs identified by victims and survivors in the Foyle Trust area. We are confident that this specifically designed project will utilized to full capacity.

This project is the first phase of very dynamic plans to provide a very innovative holistic and much needed service supporting victims and survivors of domestic and sexual abuse in the Foyle Trust area.

Independent homes for families suffering Domestic Violence have long been an organizational objective and indeed we believe a "basic human right," and it will be very exciting opening the first nine homes on site. In the interim as demonstrated by the statistics the services at Foyle Women's Aid have continued to be a priority and staff and volunteers have to be commended for their hard work and flexibility as we moved offices and went through a lot of upheaval to facilitate the building work and structural changes within the team.

It is at these times real team players rise to the challenges and ensure that we work together to provide the best possible services for all our clients.

We also continue to work in collaboration with and our participation in a range of interagency initiatives ensures we are keeping victims of domestic violence at the fore of all regional and local strategies. We would like to thank all of our partners for their contributions to the Gauge Report and have taken on all recommendations of the report and implemented the necessary actions.

We look forward to working closely with all relevant agencies in the future and sharing resources and expertise to support all victims of abuse.

Special thanks has to go this year to our development group and advisors. Their generosity with their time and expertise is deeply appreciated by all and has been instrumental in the strategic success and developments yet to come in Foyle Women's Aid A special thanks in particular to Richard Spilsbury Partner in Price Waterhouse Coopers. He has continued his support since the Common Purpose Leadership Program, Richard has flown in from all sorts of destinations when needed. That sort of dedication cannot be bought, is hard to find, and will be appreciated and remembered by all of us and more importantly will be evidenced in our projects for years

As we progress into a new financial year we still have a lot of work to do and as always with increasing referrals further social deprivation and more victims with more complex needs .It is our job to respond and advocate for appropriate services and solutions.

We look forward to continuing our work with the European Alliance to develop the first Justice Centre in Ireland building the necessary European Alliance partnerships and shared practice throughout Europe that will really make a significant and global impact on this very global problem.

We would like to thank Jill Madison The co-founder of European Alliance - Justice for Families and Executive Director of the European Family Justice Centre Alliance, Prior to this appointment Ms Maddison was Principal Policy Adviser for Family/Domestic Violence, 'Honour' based violence, forced marriage, female genital mutilation, sexual violence and domestic and International trafficking for the London Borough of Croydon, Ms Maddison joined Croydon local government in July 2000 and was responsible for corporate strategy and all criminal and civil agency responses for these issues from November 2000. Jill was also Director for Europe's first Family Justice Centre (2006-2012). As Executive Director for European FJC, Jill continues development work in Europe, including acting as an adviser to Government groups in Holland, Belgium and Germany as they start their development plans for implementation of women and child abuse centres. Jill will be providing her own expertise to support the development of the Justice Centre and the first Training Academy in Ireland.

Jill formerly seconded from the Home Office to develop the Croydon Justice Centre has a wealth of expertise to contribute and has already become a frequent visitor to the city. We are delighted she has accepted to become a Director of the Pump Street

All of the plans and changes would not have been possible without the help and support of our funders. They are all listed within this booklet and hopefully you can see demonstrated that all of us within the organization do our best to ensure effectiveness and efficiency and value for money. And of course to our administration and finance team who keep very robust financial planning, procedures and fundraising activities ongoing to support and ensure sustainability.

All funding and volunteering is very much appreciated and has always been exceptional in the Foyle area. In particular the generosity of individuals who volunteer their time and expertise running local events and make a great effort throughout the year to support us and highlight our work.

We would like to use this report to say a very big thank you to all involved.

Your efforts help motivate change and protect lives.

Marie Brown

Jacinta McCool Chairperson Fovle Women's Aid Foyle Women's Aid



Residential Services Report (April 2011-12)

Demand for Foyle Women's Aid residential services continued to rise with both projects, Rose House and Ashleywood House, fully utilised this year.

The women who accessed our services availed of support primarily to keep themselves and their children safe from domestic violence and to prepare for a return to the community.

The range of other issues that women required support with, child contact, debt, addictions, mental health, legal issues and sadly, the devastating nature of domestic abuse on families and the need for a specialist, holistic wrap-round approach.

It is in response to this challenge that Foyle Women's Aid decided to close its shared accommodation project at Ashleywood and redevelop the former refuge into a Resource Centre bringing a range of expert services together in one place.

The decision to close the refuge and end communal living was made in response to clients who identified privacy and their own living space as essential to the recovery process.

All accommodation offered from now on will be self contained, with nine flats opening in the grounds of Ashleywood late in 2012 and a further six units due to open in early 2013.

Support to residential clients will continue to be available on a 24 hour a day, 7 days a week basis, with safety a priority.

A lot of time this year has been spent preparing for the changeover from communal living and a new approach in the provision of support to clients.

Rose House, which has provided self contained move-on accommodation since 2004, will become a direct access project when the refuge closes bringing the number of units available to 21.

The major changes in the residential service leave Foyle Women's Aid better placed to respond to the needs of families, especially those with teenage sons, who become homeless due to abuse and we look forward to the challenge in 2013 of reviewing and further developing the service.

AGM Avert Has Continued Success!

2012-2013 was a good year for Avert Training and the delivery of training programmes. We continued to deliver our children's and young people's programmes – where five primary schools completed 'Helping Hands' and six colleges completed 'Heading for Healthy Relationships' in Derry where a total of 244 children and young people participated. These programmes promoted children's safety and enabled them to access support when needed, providing a positive, preventative and proactive approach to domestic abuse. I would like to thank the Derry Policing & Community Safety Partnership for their continuing support.



We delivered one of our core training programmes, 'Journey to Freedom' to 105 participants throughout Derry, Strabane and Limavady which ran for 13 weeks in each area and had tremendous responses; "The Journey to Freedom programme was the vehicle that helped me make the decision to go back to study psychology and follow my dreams".

In addition to this we delivered training on behalf of the Western Health & Social Care Trust's training team and the Health Improvement Agency. Training was delivered in Derry and Omagh throughout the year reaching 113 participants that helped increase public awareness of domestic abuse and build community capacity to respond to the needs of those affected by domestic abuse. I would like to thank both of these agencies for their continued support.

We have delivered several presentations to community groups, women's groups, GPs and Western Health & Social Care Trust's family intervention teams to promote and continue to grow as a social enterprise, meeting organisational needs and external demand to domestic abuse. This was a great success and we made good contacts from those presentation days.

During the year we delivered existing training programmes such as court support to Omagh Women's Aid and court support volunteers within the Omagh area. This ran for seven weeks and was a great success; this programme was OCN accredited—all of the participants who took part in the programme will receive a certificate.

In December 2013 we started to offer a chill out programme for the women within Foyle Women's Aid Services and have continued this programme in January 14th through until March. Feedback from participants has shown it was a great success and benefit to participants' health and wellbeing. Endorsements from women included, "I can let go of all the bad things in my head" and, "Can't wait to the next session my heart feels a weight has lifted". This was a great achievement for Avert and increased our enthusiasm to develop and deliver preventative domestic abuse training.

Finally, we would like to thank Eleanor McGuckin for all her hard work and commitment as Avert Manager in the past number of years. We would also like to thank the members of the Avert Management Committee for all their help and support during this year and I look forward to their continuing support during 2013 and 2014.

Tracy Healy
Business/Development Manager
Avert Training Ltd

We provide a co-ordinated response for women and children experiencing domestic violence and identify and respond to the safety and support needs of women and children. We will ensure that women and children have access to a range of services to meet their needs. Criminal Justice Support Workers will work in partnership with the PSNI, Housing Executive and the Foyle Health and Social Care Trust.

14

The PSNI have funded the Criminal Justice Support Workers in the Foyle and Limavady Area and our Strabane worker is funded by North West Development Office.

Direct Contact Office Based Appointments Total = 169 Number of New Women Requesting Support Total = 277

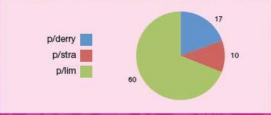




Criminal Justice Support Workers Statistics 2012/2013

Direct Contact Home Visits Total = 332





Multi Agency
Risk Assessment
Conferences
(MARAC)
Total = 87

Number of Children in MARAC Cases Total = 83 p/der p/stra p/lim



Foyle Women's Aid - Annual Report 2012-2013

Strabane supermarket does its bit to help 'Community Life'



The second stage of Community Life withing at the Strabune Asia store has now been completed. The Castlederg/Strabune Asian Group som the dancidaby note, with numers up. Forle Women Group Good Morning Strabune, following Glose belief Women group received a cheque for \$200 with the most received as cheque for \$200 with the such receiving group received as cheque for \$200 with the such receiving cheques of £50 with 18 months of the control of \$100 months of £50 with 18 months of \$100 months of £50 month







"I found the refuge to be a very homely and safe environment during my stay." "Thank you for having a safe, comfy house."

"Thank you to all the staff for everything. I will miss you."

"Was a real refuge, safe, secure space to relax, quite helpful. Great comfort to know there was help mentally also."

"Made me more aware that what I was experiencing is not normal or ok."

> "I am grateful and appreciate you letting me stay here and all of your help as well and taking your time to do things for me."

"Self referral via helpline – helpline staff very reassuring – guided well – made very welcome in refuge and felt safe from start."

"I learned a lot and miss the classes."

"At the end of the day I came into refuge as an emergency, I was frightened, I didn't know who I was or what I was worth, let alone what to do next. I am leaving on a new path. I am more confident, happy, secure in who I am and definitely more in control, I know I have value as a human and if not happy with something to question it. Job done I think!"

"I found staff very helpful and this made me feel very secure."



IDAP Women's Safety Worker Service

Foyle Women's Aid have worked in partnership with Probation Board Northern Ireland (PBNI) to provide a Women's Safety Worker (WSW) Service for the IDAP Programme since it started in 2010. The WSW Service is a confidential service that provides women with information, safety planning and referral where necessary to other appropriate agencies and services.

The role of the WSW is to:

- Provide women with information about the IDAP Programme
- Provide women with information on ideal services for support, advice and assistance
- Support women in safety planning to meet the needs of women and children
- Keep in regular contact with women while their current partners or ex-partners are on the IDAP programme

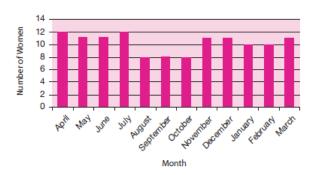
The uptake of the WSW Service has proved very beneficial for those women taking part as vital information has been shared very quickly between appropriate agencies which has contributed to the greater safety of women and children.



23

Ashleywood House 2012-2013

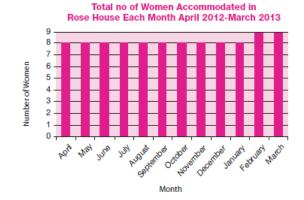
Total no of Women Accomodated in Ashleywood House Each Month April 2012-March 2013



Month	Max. expected occupancy each month	Throughput of women each month
April 2012	90%	92%
May 2012	90%	100%
June 2012	90%	100%
July 2012	90%	92%
Aug 2012	90%	73%
Sept 2012	90%	73%

Month	Expected occupancy each month	Throughput of women each month
Oct 2012	90%	73%
Nov 2012	90%	100%
Dec 2012	90%	100%
Jan 2013	90%	91%
Feb 2013	90%	91%
Mar 2013	90%	100%

Rose House 2012-2013



Month	Expected occupancy each month	Throughput of women each month
April 2012	90%	100%
May 2012	90%	100%
June 2012	90%	100%
July 2012	90%	100%
Aug 2012	90%	100%
Sept 2012	90%	100%

Month	Expected occupancy each month	Throughput of women each month
Oct 2012	90%	100%
Nov 2012	90%	100%
Dec 2012	90%	100%
Jan 2013	90%	100%
Feb 2013	90%	112%*
Mar 2013	90%	112%*

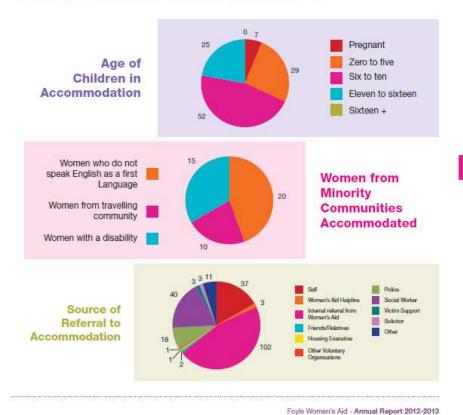
^{*} the reason for high throughput here means units were used for short stays which means one unit may have been used by different women during the month.

Foyle Women's Aid - Annual Report 2012-2013

Ashleywood House and Rose House Statistics 2012-2013



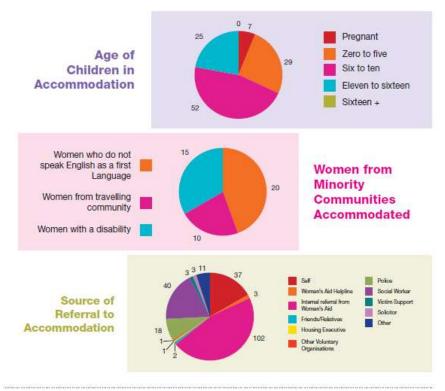
Ashleywood House and Rose House Statistics 2012-2013



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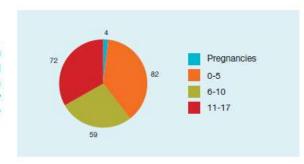


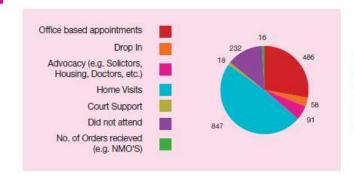
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29

Statistics for Floating Support for 2012-2013

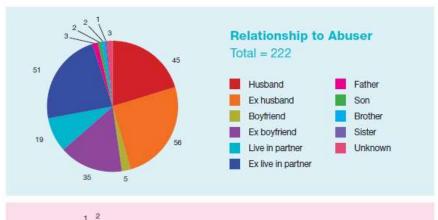
Age of Children Indirectly Benefiting from Work with the Mother Total = 217

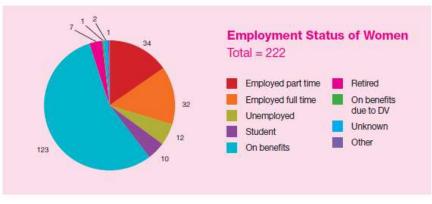




Floating Support Direct Contact Across L'Derry, Strabane, Limavady

Statistics for Floating Support for 2012-2013



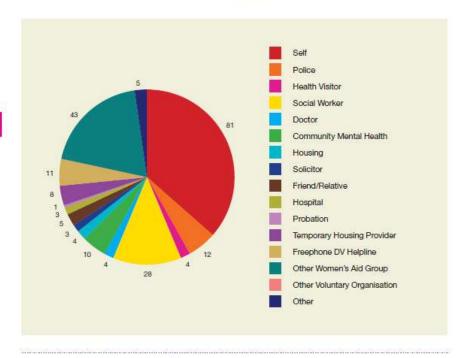


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Statistics for Floating Support for 2012-2013

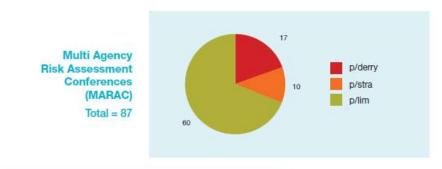
Source of Referrals to Centre 2012 - 2013 Total = 2222

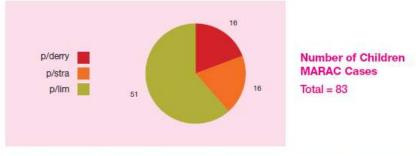


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MARAC Statistics 2012-2013

The main aim of Multi Agency Risk Assessment Conference (MARAC) is to reduce the risk of serious harm or homicide for a domestic abuse victim and to increase the safety, health and well-being of other victims, both adults and children.





Financial Report

Income in the year under review was £1,111,990 and expenditure totalled £763,708. The surplus of £348,282 brought total reserves up to £1,362,209. £23,000 of income was from capital grants and £178,592 was from the sale of the land. This helped to strengthen our reserves of unrestricted capital to cover the charity's requirements.

Funding received increased by 42% on 2012. We achieved a reduction in aged debtors of 50% while increasing our accommodation with the opening of Ashleywood Mews. Volunteer participation throughout the year enabled us to carry out various activities that generated valuable funding that we were able to redeploy into activities for our service users.





























Thank you to all our Funders

Our thanks to all the agencies listed and to all the wonderful individuals, organisations and companies who supported our work so generously during the year.

Company Registration Number: NI 23041

Date of Incorporation 6 September 1981 Charity Number: XN48783/BT

Auditors:

Baxters Associates

Bank: Northern Bank

Caldwell & Robinson Solicitors