



**SUPPORT WORKER  
PERSONNEL SPECIFICATION**

	<b>ESSENTIAL</b>	<b>DESIRABLE</b>
<b>Education &amp; Qualifications</b>	<ul style="list-style-type: none"> <li>• Possess a third-level degree in Social Work or a related relevant discipline.</li> </ul>	
<b>Experience</b>	<ul style="list-style-type: none"> <li>• Have at least 1 year's relevant practical experience in a Support Worker role working with vulnerable families with complex needs or homelessness, and managing case work.</li> <li>• Competence in use of Microsoft Office and report writing.</li> <li>• Demonstrate good communication skills, both verbal and written.</li> </ul>	<ul style="list-style-type: none"> <li>• Possess at least 2 years' relevant practical experience in a Support Worker role working with vulnerable families with complex needs or homelessness, and managing case work.</li> <li>• Demonstrate experience of working in an interagency setting and as part of a team, with a working knowledge of statutory and voluntary services available to women and children, and the skills required to provide a service.</li> </ul>
<b>Knowledge/Skills</b>	<ul style="list-style-type: none"> <li>• Demonstrate an understanding of the impact of domestic and sexual abuse on women and families, and the appropriate interventions.</li> </ul>	
<b>Personal Attributes</b>	<ul style="list-style-type: none"> <li>• The ability to communicate effectively in writing and verbally, and provide reports.</li> </ul>	
<b>Other Requirements</b>	<ul style="list-style-type: none"> <li>• Possess a full driving licence and use of a car.</li> <li>• You will be subject to an Enhanced Access NI Check.</li> <li>• You will be required to work unsocial hours, including evening and weekend work.</li> </ul>	